

## **JOB POSTING**

**POSITION TITLE:** Energy Delivery Operations Director (Ordinance Title: Executive 3)

**Salary:** DOE

**Who May Apply Direct:** All regular employees who meet the requirements stated below.

**Unit/Location:** Customer Service and Energy Delivery Business Unit

**Primary Duties:** Provides strategic leadership for the delivery of electrical and customer service for the entire service area of the Department which includes workload management, construction, maintenance of the utility's transmission, distribution & substation system. Oversees the deployment of electrical crews to ensure the department's customer service, reliability & safety goals are achieved. This position is responsible for a budget of approximately \$77-85 million. Decisions involve broad organizational policy regarding construction crew deployment, operational priorities, construction and maintenance activities, workload prioritization and crew efficiency, emergency power restoration, public and crew safety, and customer service. Application of bargaining agreements with different unions, budget and crews deployment for optimization.

Examples of key responsibilities and deliverables include, but are not limited to:

- Leads the development of strategies for Workload Management and Construction; Transmission & Distribution Operations; Transmission & Distribution Services; Substations Operation and Relay.
- Provides oversight of delivery of electrical construction services to customers in coordination with Customer Care Division and Design Engineering. Plans and manages workload and efficient allocation of resources to meet customer requirements.
- Provides oversight for all electrical construction, maintenance, and emergency response for SCL customers. Direct responsibility for service continuity and reliability for SCL customers. Oversees construction of system improvements to support new customers or enhance services to existing customers including City of Seattle, franchise cities or other large customers.
- Provides oversight for distribution services including vegetation management and warehouse.
- Provides oversight for substations and relay systems operations including the construction, maintenance and operating functions of the utility's substations of various sizes and relay equipment services. Oversees SCL's emergency communications plan to ensure continuity of service during crises.
- Provides oversight for the application of the department's worker safety program. Promotes safe work practices & compliance of safety regulations.
- Provides oversight for the prioritizing work activities, deployment of crews & equipment. Manages labor & non labor budgets associated with electric construction, operation & maintenance activities.

**Required Qualifications:** A Bachelor's degree in engineering, economics, business administration, public administration or related field is required. Substantial management and leadership experience in engineering, utility construction, operations or maintenance or related area of responsibility typically gained through 10 or more years progressively responsible assignments; at least 7 of which were as a manager or supervisor in a large, complex multicultural and diverse organization. Demonstrable knowledge of electrical operation, construction and maintenance activities in the areas of overhead & underground distribution systems, network distribution, transmission systems and substations in a complex electric utility environment. Skilled in assessing best direction for ratepayers, citizens and customers of a Utility and setting operational priorities including safety reliability and customer service. Actively promote, support and manage key strategic City-wide initiatives including those related to fair and equal employment, diversity and justice in the workplace. Successful candidates must demonstrate their commitment to and involvement in activities that create and sustain a workforce free of racism and discrimination and that values multiculturalism and diversity as a workforce and community asset.

**Desired Qualifications:** Master's degree and Utility experience preferred. Knowledge of public sector organization practices, including labor relations. Skilled in creating and delivering public presentations to a variety of constituents, managing shifting priorities with very little direction, recruiting and managing a multicultural and diverse staff that possess various skills. Ability to manage shifting priorities with very little direction and foster and model effective customer service. Ability to coach, counsel and develop employees, including those of different racial, cultural and demographic backgrounds. Ability to provide management direction in an environment of change, willingness to make difficult and challenging decisions; provide clear expectations and directions; foster creativity and problem-solving; and perform the physical requirements and essential functions of the job.

**Position requirement:** Security clearance and background check may be required. A five-year driver's abstract must be submitted on request (regular City employees are excluded from the driver's abstract requirement).

**How to Apply:** For complete job description and instructions for applying, visit [www.seattle.gov/light](http://www.seattle.gov/light). Resumes must be submitted by midnight Sunday, September 25, 2005 to be considered.

**[Click here for full job description](#)**